

LEE HEALTH POLICY & PROCEDURES

PATIENT IDENTIFICATION SAFETY ABSOLUTE RED RULE		LOCATOR NUMBER																					
T Y P E	<input type="checkbox"/> System-wide - A formal statement of values, intents (policy), and expectations (procedure) that applies to every employee throughout the System.	CHAPTER: M14																					
	<input checked="" type="checkbox"/> Multidisciplinary/Interdisciplinary - A formal statement of values, intents (policy), and expectations (procedure) that applies to more than one discipline and is usually of a clinical nature. Check below all areas to which this applies.	TAB: 01																					
	<input type="checkbox"/> Departmental - A formal statement of values, intents (policy), and expectations (procedure) exclusive to a particular department or group of people within a department at one or multiple locations that does not impact any other area.	POLICY #: 150																					
Disciplines - locations to which this interdisciplinary policy applies:																							
<table style="width: 100%; border: none;"> <tr> <td><input type="checkbox"/> Health Information Management</td> <td><input type="checkbox"/> Pharmacy</td> <td><input type="checkbox"/> Acute Care Hospital Nursing</td> </tr> <tr> <td><input type="checkbox"/> Environmental Services</td> <td><input type="checkbox"/> Plant Operations</td> <td><input type="checkbox"/> Outpatient Services</td> </tr> <tr> <td><input type="checkbox"/> Information Systems</td> <td><input type="checkbox"/> Radiology</td> <td><input type="checkbox"/> Home Health</td> </tr> <tr> <td><input type="checkbox"/> Laboratory</td> <td><input type="checkbox"/> Rehabilitation Services</td> <td><input type="checkbox"/> HPCC</td> </tr> <tr> <td><input type="checkbox"/> Legal Services</td> <td><input type="checkbox"/> Respiratory</td> <td><input type="checkbox"/> Physician Offices</td> </tr> <tr> <td><input type="checkbox"/> Nutrition</td> <td><input type="checkbox"/> Security</td> <td><input type="checkbox"/> Rehab Hospital</td> </tr> <tr> <td><input checked="" type="checkbox"/> Medical Staff</td> <td></td> <td></td> </tr> </table>			<input type="checkbox"/> Health Information Management	<input type="checkbox"/> Pharmacy	<input type="checkbox"/> Acute Care Hospital Nursing	<input type="checkbox"/> Environmental Services	<input type="checkbox"/> Plant Operations	<input type="checkbox"/> Outpatient Services	<input type="checkbox"/> Information Systems	<input type="checkbox"/> Radiology	<input type="checkbox"/> Home Health	<input type="checkbox"/> Laboratory	<input type="checkbox"/> Rehabilitation Services	<input type="checkbox"/> HPCC	<input type="checkbox"/> Legal Services	<input type="checkbox"/> Respiratory	<input type="checkbox"/> Physician Offices	<input type="checkbox"/> Nutrition	<input type="checkbox"/> Security	<input type="checkbox"/> Rehab Hospital	<input checked="" type="checkbox"/> Medical Staff		
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Author(s): Mark A. Greenberg, M.D.																							
Reviewed by:																							
Clinical Practice Council:		Date:																					
Clinical Education Council		Education Completed: Date:																					
Yes	No:																						
<input type="checkbox"/>	<input type="checkbox"/>	Date:																					
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Policy Administrator:		Date:																					
Mark A. Greenberg, M.D.		5/22/2021																					
As Needed:																							
GCMC Executive Committee		Date: 4/12/21																					
HPMC Executive Committee		Date: 4/13/21																					
LMH Executive Committee		Date: 4/14/21																					
CCH Executive Committee		Date: 4/19/21																					
GCHSWF Executive Committee		Date: 4/20/21																					

PURPOSE:

To provide guidance in the enforcement of the Medical Staff Safety Absolute Red Rule of using two patient identifiers.

POLICY:

The Lee Health Medical Staff adopted patient identification as its Safety Absolute Red Rule. Patient identification is the process used to verify and match patient identification using the patient's full name and date of birth, when available, before proceeding with procedures or actions with a patient or patient information. The patient or family, if possible, should be actively involved in the identification and matching of information. The patient account number or medical record numbers are other stable identification sources. Room number or physical location should **not** be used as they can change during the hospital stay.

Other sources of identifiers include patient armband, verbal communication, medical record documents, requisition forms, computer data bases, patient paperwork, driver's license and patient blood band.

PROCEDURE:

Identify each and every patient prior to procedures or any actions such as taking specimens, clinical testing or other treatments as part of Lee Health's Patient Safety Evaluation System (LPSES).

Reports of Red Rule Violations

1. Any report of a red rule violation received on a physician will be sent to the department chairperson or section chief for validation. Validation will be dependent upon the availability of two identifiers. In situations where two identifiers are not available, reasonable attempts should have been made to confirm the patient's identity.
2. If the Department Chairperson or Section Chief validates that two identifiers were available and not used, the first step should be counseling on the importance of physician identifiers; a "Cup of Coffee" conversation as outlined in the Medical Staff Professional Conduct Policy.
3. Recurrent reports on red rule violations received on the same physician should be evaluated by the Department Chairperson or Section Chief. If recurrent violations are validated, the recurrent violations represent offensive or disruptive behavior and the process described in the Medical Staff Professional Conduct policy should be followed.
4. All reports, documents, confidential information and data created for the purpose of accurately identifying patients, implementation of the Safety Absolute/Red Rule or violation of the Safety Absolute/Red Rule is considered Patient Safety Work Product (PSWP) within the LPSES and is collected, stored, analyzed and reported to the Patient Safety Organization (PSO) in order to ensure protection of PSWP privilege and confidentiality in accordance with the Patient Safety and Quality Improvement Act of 2005 (PSQIA).

RELATED POLICIES:

M14 01 158 Medical Staff Professional Conduct

S25 00 705 Patient Identification / Red Rule