



**WELCOME TO  
LEE HEALTH  
MEDICAL STAFF SERVICES  
ORIENTATION**

# MANDATORY EDUCATION DOCUMENTS

THANK YOU  
FOR COMPLETING YOUR MANDATORY ORIENTATION  
DOCUMENTS

- PATIENT SAFETY QUIZ
- MANDATORY EDUCATION MODULE/ACKNOWLEDGEMENT

## REMINDER

**ALL MODULES ARE TO BE COMPLETED PRIOR ATTENDING  
ORIENTATION.**

*Please note that your medical staff privileges won't be activated  
until completion of mandatory education.*

# IDENTIFICATION BADGES

- \* **LEE MEMORIAL HOSPITAL & GULF COAST MEDICAL CENTER ARE “LOCKED DOWN” SO YOU WILL NEED YOUR ID BADGE TO ACCESS HOSPITAL ENTRANCES AND DEPARTMENTS**
- \* **ALWAYS WEAR YOUR ID BADGE AT ALL FACILITIES.**
- \* **WEAR YOUR BADGE ABOVE YOUR WAIST NOT AT YOUR WAISTBAND—WHERE IT CAN EASILY BE SEEN**



# PHYSICIAN PARKING

LEE MEMORIAL HOSPITAL PARKING – NOT GATED



- \* THE PHYSICIAN PARKING LOT IS FOR PHYSICIANS ONLY. IF YOU REQUESTED PRIVILEGES AT LMH, YOU SHOULD HAVE A RED TAG INCLUDED WITH YOUR ID BADGE
- \* YOU ARE REQUIRED TO DISPLAY THE HANG TAG ON YOUR CAR'S REARVIEW MIRROR. IF YOU DO NOT DISPLAY YOUR PERMIT, YOU WILL BE SUBJECT TO RECEIVING A TICKET.
- \* TO OBTAIN A PARKING HANG TAG, PLEASE CONTACT YOLENE DERISSAINT IN MEDICAL STAFF SERVICES. HER EMAIL IS [YOLENE.DERISSAINT@LEEHEALTH.ORG](mailto:YOLENE.DERISSAINT@LEEHEALTH.ORG).

# ADVANCED PROVIDERS PARKING

## LEE MEMORIAL HOSPITAL

- \* ALL APPs MUST PARK IN THE EMPLOYEE PARKING LOT LOCATED BEHIND THE HOSPITAL. NOTE THAT A NUMBER OF PARKING SPOTS INSIDE THE PHYSICIANS PARKING LOT HAVE BEEN DESIGNATED FOR THE EXCLUSIVE USE OF OUR ADVANCED PRACTICE PROVIDERS (APPs) ONLY.
- \* BECAUSE THERE ARE A LIMITED NUMBER OF SPOTS RESERVED FOR YOUR USE, THEY ARE ON A FIRST COME – FIRST SERVED BASIS. PLEASE BE CONSIDERATE OF YOUR FELLOW APPs AND ALTERNATE YOUR USE OF THESE SPACES TO ALLOW EVERYONE TO GET A CHANCE TO PARK THERE.
- \* PRIVILEGE IS BEING OFFERED TO YOU AS A COURTESY. YOU WILL BE ISSUED A PARKING HANG TAG WHICH MUST BE ATTACHED TO YOUR REARVIEW MIRROR. IF YOU DO NOT DISPLAY YOUR PERMIT, YOU WILL BE SUBJECT TO RECEIVING A TICKET.
- \* TO OBTAIN A PARKING HANG TAG FOR A GROUP PRACTICE, PLEASE EMAIL THE LIST OF ALL PROVIDERS TO YOUR CREDENTIALING SPECIALISTS. FOR AN INDIVIDUAL PRACTITIONER, PLEASE EMAIL YOUR REQUEST TO THE LMH MEDICAL STAFF COORDINATOR – [YOLENE.DERISSAINT@LEEHEALTH.ORG](mailto:YOLENE.DERISSAINT@LEEHEALTH.ORG).

# PHYSICIAN/APP PARKING

## CAPE CORAL HOSPITAL



- EFFECTIVE MONDAY, 2/17/2020, A PHYSICIAN'S PARKING PERMIT FOR CAPE CORAL HOSPITAL HAS BEEN IMPLEMENTED. IN ORDER TO PARK AT THE RESERVED PHYSICIAN'S PARKING SPACE, PHYSICIANS ARE REQUIRED TO HAVE A PARKING PERMIT AND DISPLAY THE HAND TAG ON THEIR CAR'S REARVIEW MIRROR.
- IF A PHYSICIAN CURRENTLY HAS A PARKING PERMIT FOR LMH, HE/SHE CAN DISPLAY THIS PARKING TAG FOR CCH DESIGNATED PHYSICIAN PARKING.
- IF A PHYSICIAN DOES NOT HAVE A PARKING PERMIT BECAUSE HE/SHE DOES NOT HAVE PRIVILEGES AT LMH, PLEASE CONTACT LINDA SUSKIE IN THE MEDICAL STAFF OFFICE TO ACQUIRE A RED PARKING TAG. THE HOURS OF OPERATION ARE MONDAY-FRIDAY FROM 8:00 AM -4:30 PM. PLEASE CALL FIRST TO ENSURE THE OFFICE IS OPEN.
- ALL ADVANCED PRACTICE PROVIDERS (APPS) MUST PARK IN THE EMPLOYEE PARKING LOT.

# PHYSICIAN/APP PARKING

## HEALTHPARK MEDICAL CENTER & GCHSWFL PARKING – GATED

YOUR ID BADGE WILL PROVIDE ACCESS TO THE PARKING LOT.  
PARKING IS AVAILABLE FOR PHYSICIANS AND ADVANCED PRACTICE  
PROVIDERS.

# PHYSICIAN/APP PARKING GULF COAST MEDICAL CENTER

- \* **YOU ARE REQUIRED TO PARK IN THE PARKING GARAGE.**
- \* **THE GATED PORTION ON THE FIRST FLOOR OF THE GARAGE IS FOR PHYSICIANS ONLY.**
- \* **PHYSICIANS: PLEASE CONTACT PATTY HOAGLAND, MEDICAL STAFF OFFICE AT GULF COAST MEDICAL CENTER TO OBTAIN ACCESS.**
- \* **ALL OTHERS, PARK IN OTHER AREAS OF THE GARAGE.**
- \* **THE GARAGE IS A SAFE PLACE TO PARK. SECURITY WILL MAKE ROUTINE GARAGE ROUNDS THROUGHOUT THE DAY AND NIGHT, THERE ARE 124 MONITORED CAMERAS.**



# **MIR3 - Mass Notification System**

WHAT IS IT??????

IT IS A MASS NOTIFICATION SYSTEM THAT WILL NOTIFY YOU IN THE EVENT OF AN EMERGENCY, DISASTER, WEATHER EVENT OR CRISIS (ACTIVE SHOOTER, BOMB THREAT, ETC.) WITHIN MINUTES.

MESSAGES ARE SENT VIA TEXT AND E-MAIL ON BEHALF OF LEE HEALTH ....BUT ONLY IF WE HAVE YOUR CURRENT CONTACT INFORMATION. FOLLOW DIRECTIONS IF ANY ARE PROVIDED IN THE MIR<sub>3</sub> MESSAGE.

## **HOW TO STAY INFORMED**

- \* ALWAYS UPDATE THE LEE HEALTH CREDENTIALING STAFF (239-343-8500) OF ANY EMAIL OR PHONE CHANGES.
- \* PRIVACY AND SECURITY OF YOUR CONTACT INFORMATION - ALL CONTACT INFORMATION WILL BE KEPT PRIVATE AND SECURE WITHIN THE MIR<sub>3</sub> DATABASE.
- \* MIR<sub>3</sub> NOTIFICATIONS DO NOT TAKE THE PLACE OF OVERHEAD PAGING AND OTHER EMERGENCY.

**ACCURATE CONTACT INFORMATION IS THE KEY TO OUR SUCCESS AND THE KEY TO YOU STAYING INFORMED**

# CALL SCHEDULE PARTICIPATION REQUIREMENT

## PERSON ON CALL (POC)

- Medical Staff membership requires you to participate in call coverage as part of your medical staff obligation.
- POC quick reference guide is provided in your orientation packet.
- You will be notified by medical staff services regarding your call obligations.

IF YOU HAVE QUESTIONS PLEASE EMAIL  
[PERSONONCALL@LEEHEALTH.ORG](mailto:PERSONONCALL@LEEHEALTH.ORG)

# MEDICAL STAFF SERVICES COORDINATORS

- \* MEDICAL STAFF SERVICES HAS COORDINATORS STAFFED AT ALL CAMPUSES.
- \* CONTACT THE COORDINATOR AT THE SITE(S) WHERE YOU WILL BE WORKING FOR TOURS AND INFORMATION.
- \* **REMINDER** - FOR GULF COAST MEDICAL CENTER, YOU WILL NEED TO CONTACT PATTY HOAGLAND TO OBTAIN ACCESS TO THE GATED PARKING.

# MEDICAL STAFF SERVICES COORDINATORS CONTACT INFORMATION

- \* CAPE CORAL HOSPITAL – Linda Suskie, CPCS  
(239) 424-2374 OR [LINDA.SUSKIE@LEEHEALTH.ORG](mailto:LINDA.SUSKIE@LEEHEALTH.ORG)
- \* GULF COAST MEDICAL CENTER – Patty Hoagland, CPMSM  
(239) 343-0337 OR [PATTY.HOAGLAND@LEEHEALTH.ORG](mailto:PATTY.HOAGLAND@LEEHEALTH.ORG)
- \* GOLISANO CHILDREN’S HOSPITAL – Abbie Santos, CPCS, CPMSM  
(239) 343-5066 OR [ABBIE.SANTOS@LEEHEALTH.ORG](mailto:ABBIE.SANTOS@LEEHEALTH.ORG)
- \* HEALTHPARK MEDICAL CENTER – Sherrie LaFemina, CPCS, CPMSM  
(239) 343-6679 OR [SHERRIE.LAFEMINA@LEEHEALTH.ORG](mailto:SHERRIE.LAFEMINA@LEEHEALTH.ORG)
- \* LEE MEMORIAL HOSPITAL – Yolene Derissaint, CPCS, CPMSM  
(239) 343-2464 OR [YOLENE.DERISSAINT@LEEHEALTH.ORG](mailto:YOLENE.DERISSAINT@LEEHEALTH.ORG)

## CONTACT INFORMATION FOR FACILITY SPECIFIC ORIENTATION

- \* HARRY ALBERTI, M.D., MBA – VP OF OPERATIONS/CPE, CAPE CORAL HOSPITAL (239) 424-2394
- \* JONATHAN A. VELEZ, M.D. – VP OF OPERATIONS/CPE, GULF COAST MEDICAL CENTER (239)343-0641
- \* ERIC O. APPELGREN, M.D., MBA – VP OF OPERATIONS/CPE, HEALTH PARK MEDICAL CENTER (239) 343-5007
- \* SCOTT A. WOLF, D.O., MPH – VP OF OPERATIONS/CPE, LEE MEMORIAL HOSPITAL (239) 343-3879

# PATIENT SAFETY/EXPERIENCE PRACTITIONER BEHAVIOR

- \* **LEE MEMORIAL HEALTH SYSTEM CREDO** – APPROVED BY ALL FACILITY MEDICAL EXECUTIVE COMMITTEES TO DEMONSTRATE COMMITMENT TO EXCELLENCE IN QUALITY & SAFETY FOR THE PATIENTS THAT WE SERVE
- \* **PROFESSIONAL CONDUCT POLICY & PROCEDURES** – TO ESTABLISH A CODE OF CONDUCT FOR ALL MEDICAL STAFF MEMBERS TO PROMOTE TEAMWORK, A POSITIVE PATIENT CARE ENVIRONMENT, A CULTURE OF SAFE, COMPASSIONATE PATIENT CARE, AND A RELIABLE APPROACH TO ADDRESSING DISRUPTIVE BEHAVIOR IN THE PATIENT CARE ENVIRONMENT

# MEDICAL STAFF SERVICES LEADERSHIP

**Mark A. Greenberg, M.D. - VP of Medical Staff Affairs**

**[Mark.Greenbergmd@LEEHEALTH.ORG](mailto:Mark.Greenbergmd@LEEHEALTH.ORG) (239) 343-8504**

**Olga Ruiz, CPCS, CPMSM - Director, Medical Staff Administrative Services**

**[Olga.Ruiz@LEEHEALTH.ORG](mailto:Olga.Ruiz@LEEHEALTH.ORG) (239) 343-8507**

**Nancy Taylor, CPCS, CPMSM - Director, Centralized Credentialing Services**

**[Nancy.Taylor@LEEHEALTH.ORG](mailto:Nancy.Taylor@LEEHEALTH.ORG) (239) 343-8505**

## **PHYSICAL ADDRESS**

**4211 Metro Parkway, 2<sup>nd</sup> Floor, Fort Myers, FL 33916**

**Main Line: (239) 343-8500**

**Fax: (239) 343-4126**