

## **AGENDA**

### **QUALITY, SAFETY & PATIENT EXPERIENCE (QSPE) COMMITTEE MEETING**

**Monday, January 27, 2019 AT 8:30 A.M.**

**Gulf Coast Medical Center – Boardroom (Medical Office Building)**

**13685 Doctor’s Way, Ft. Myers, FL 33912**

- I. **Welcome from Committee Chair** – *Therese Everly, BS, RRT*
- II. **Public Input Statement** – *Therese Everly, BS, RRT, QSPE Committee Chair*
- III. **Committee Minutes** – *October 31, 2019 Approval of Minutes*
- IV. **Performance Oversight** – *Scott Nygaard, MD*
- V. **System Strategic Scorecard** – *Scott Nygaard, MD*
- VI. **Medical Staff Report** – *Eric Eason, DO*
- VII. **Readmission Update** – *John Chomeau & Marilyn Kole, MD*
- VIII. **Exceptional Lee Patient Experience & Engagement** – *Lisa Sgarlata*
- IX. **Florida Sterling Site Visit Update** – *Alex Daneshmand, DO*
- X. **CMS Star Ratings Update** – *Marcelo Zottolo*
- XI. **Ambulatory Quality & Safety Scorecard Build** – *Kris Fay & Marcelo Zottolo*
- XII. **Accomplishments of FY 2019** – *Scott Nygaard, MD & Alex Daneshmand, DO*
- XIII. **Committee Members Report/Meeting Evaluation** – *Committee Members*
- XIV. **Adjourn** – *Therese Everly, BS, RRT, QSPE Committee Chair*
  
- XV. **Date of the next QSPE Committee Meeting:**  
**Thursday, April 16, 2020 at 8:30 a.m.**  
**Gulf Coast Medical Center – Boardroom**  
**13685 Doctors Way, Ft. Myers, FL 33912**